



## HOW CAN I PROTECT MYSELF FROM IDENTITY THEFT?

### WHAT SHOULD I DO IF MY IDENTITY HAS BEEN STOLEN?

In the event that you suspect your identity has been stolen or you are, in fact certain that it has been stolen, follow these simple steps:

- 1) Immediately contact the Federal Trade Commission:
  - <http://www.ftc.gov>
  - 1-877-IDTHEFT (877-438-4338)
  - Consumer Response Center, F.T.C.  
600 Pennsylvania Avenue NW  
Washington, DC 20580
- 2) Contact the three major credit reporting agencies to put yourself on Fraud Alert and request a copy of your credit report:
  - Equifax-P.O. Box 740250, Atlanta, GA 30374-0250,  
or call 800-525-6285
  - Experian-P.O. Box 1017, Allen, TX 75013,  
or call 888-EXPERIAN (888-397-3742)
  - TransUnion-P.O. Box 6790, Fullerton, CA 92834,  
or call 800-680-7289
- 3) Cancel all accounts that have fraudulent activity or are at risk.
- 4) Contact your local law enforcement agency.
- 5) If you know or suspect that your mail has been stolen, contact the United States Postal Service.
- 6) Keep detailed records of any theft of your identity and of your efforts to resolve the same.
  - Log the date, time, and amount of any unauthorized activity on your accounts.
  - Log the date, time, duration, and cost of any phone calls.
  - Log the date and cost of any mailings and keep copies.

### YOU MAY ALSO WISH TO DO THE FOLLOWING

- ▶ Request not to receive any further preapproved offers of credit by calling 1-888-5-OPT-OUT.
- ▶ Ask to be removed from national direct mail lists by writing to the DMA Mail Preference Service, P.O. Box 9908, Farmingdale, NY 11735-9008. Include your name and address.
- ▶ Ask not to receive telephone solicitations from national marketers by writing to the DMA Telephone Preference Service, P.O. Box 9014, Farmingdale, NY 11735-9014. Include your name, address, and telephone number.

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