



KEEPING YOUR PERSONAL INFORMATION UP TO DATE

Lake Region Bank collects personal information from our customers in a number of ways: When an account is opened, when a loan application is made and even when a deposit or withdrawal is made. This information needs to be maintained and kept current for many reasons.

Why Lake Region Bank needs to have your most current information in their system:

1. One very important reason is identifying you. If you call in to the bank for account information, we need some type of personal information to identify you with.
2. If you get married, your name may change. We need a marriage certificate on file.
3. If someone needs to get a hold of you about your account(s), we need a current phone number on file. If you have a debit or ATM card, Shazam, your debit/ATM Card Provider needs your phone number on file. If they ever suspect fraudulent activity, they would need to contact you immediately.
4. We need your current address, city, state, and zip code on file for sending out statements and other bank related material.
5. We need your current email address on file to send you your monthly e-Update or any other pertinent information that may come up.
6. We need your current driver's license. They do change every four years and we need them to identify you.
7. There are certain steps that need to be taken in the event of an account holder's death.

Types of personal information that you should keep up to date with Lake Region Bank is:

1. Name Change
2. Home Phone Number
3. Business Phone Number
4. Cell Phone Number and cell phone service provider
5. Address
6. Email Address
7. Driver's License
8. Employer
9. Death of an account holder

We appreciate your help in keeping this important information current.